

# GEN 1 NATIONAL REGULATIONS AND REQUIREMENTS

## GEN 1.1 DESIGNATED AUTHORITIES

### 1 CIVIL AVIATION

Post: Ministry of Infrastructure and Water Management  
Directorate General for Civil Aviation and Maritime Affairs  
P.O. Box 20904  
2500 EX The Hague  
The Netherlands  
Tel: +31 (0)70 456 6480  
Email: [aviationdirectorate@minienw.nl](mailto:aviationdirectorate@minienw.nl)  
URL: <https://www.rijksoverheid.nl/ministeries/ministerie-van-infrastructuur-en-waterstaat>

### 2 METEOROLOGY

Post: Royal Netherlands Meteorological Institute (KNMI)  
KNMI Aviation Services  
P.O. Box 201  
3730 AE De Bilt  
The Netherlands  
Tel: +31 (0)30 220 6721  
Fax: +31 (0)30 221 1371  
Email: [aviation@knmi.nl](mailto:aviation@knmi.nl)  
AFS: EHDBYZYX  
URL: <https://www.knmi.nl>

### 3 CUSTOMS

Post: Ministry of Finance  
Customs Affairs  
P.O. Box 20201  
2500 EE The Hague  
The Netherlands  
Tel: -  
Fax: -  
Email: -  
AFS: -  
URL: -

### 4 IMMIGRATION

Post: Ministry of Security and Justice  
Immigration and Naturalization Service  
P.O. Box 20301  
2500 EH The Hague  
The Netherlands  
Tel: -  
Fax: -  
Email: -  
AFS: -  
URL: -

### 5 HEALTH

Post: Health Care Inspectorate  
P.O. Box 5850  
2280 HW Rijswijk  
The Netherlands  
Tel: -  
Fax: +31 (0)70 340 5394  
Email: -  
AFS: -  
URL: -

---

## 6 EN-ROUTE AND AERODROME CHARGES

### 6.1 En-route charges

Post: LVNL  
P.O. Box 75200  
1117 ZT Schiphol Airport  
The Netherlands  
Tel: +31 (0)20 406 2386  
Email: RCO@lvnl.nl  
AFS: -  
URL: <https://www.lvnl.nl>

### 6.2 Aerodrome charges

Post: Ministry of Infrastructure and Water Management  
Directorate General for Civil Aviation and Maritime Affairs  
P.O. Box 20904  
2500 EX The Hague  
The Netherlands  
Tel: +31 (0)70 456 7138  
Fax: +31 (0)70 456 6213  
Email: -  
URL: -

## 7 AGRICULTURAL QUARANTINE

Post: Health Care Inspectorate  
P.O. Box 5850  
2280 HW Rijswijk  
The Netherlands  
Tel: -  
Fax: +31 (0)70 340 5394  
Email: -  
AFS: -  
URL: -

## 8 AIRCRAFT ACCIDENT INVESTIGATION

Post: The Dutch Safety Board  
Division Aviation  
P.O. Box 95404  
2509 CK The Hague  
The Netherlands  
Tel: +31 (0)70 333 7000  
Fax: +31 (0)70 333 7077  
Email: [info@onderzoeksraad.nl](mailto:info@onderzoeksraad.nl)  
AFS: -  
URL: <https://onderzoeksraad.nl/en>

Reporting of occurrences (24 hours):

Tel: +31 (0)800 635 3688  
+31 (0)800 MELDOVV